



Frequently asked questions

1. **What time should I arrive for the guided tours?**

Please arrive 10 minutes before the tour and meet by the building called The Granary (it is the small building external to Cowdray Ruins).

2. **Is there parking?**

There is no parking on site for guided tours. However, there is a car park about a 5–7-minute walk away from Cowdray Ruins in North Street, Midhurst please see <https://www.chichester.gov.uk/carparks#Ruralandcoastalcarparks>

3. **Are the guided tours suitable for pushchairs and wheelchairs?**

There is a step up to the Tudor kitchen and quite a tight turning circle to get into the kitchen which may preclude entry for both wheelchairs and pushchairs, however pushchairs can be left outside the kitchen if wished.

Guided tours will include a mixture of tarmac and uneven grass surface so unfortunately may not be suitable for wheelchair users (please see comment about the Tudor Kitchen above).

4. **Where do the tours take place?**

The tours take place in the immediate vicinity of Cowdray Ruins (with the exception of the Kitchen there is no access to Cowdray Ruins itself). Please note that due to the nature of the site the ground may be uneven, we advise wearing sensible footwear.

5. **Are there toilets on site?**

There are two toilets within the Visitor Centre for use of guided tour participants only.

6. **Are there any areas where I will need a face covering?**

Face coverings will be required inside our buildings except for those with a medical exemption. Face coverings are not required for children under the age of 11.

7. **Do I need to book a ticket in advance?**

All tickets will need to be booked in advance.

8. **Are dogs allowed on site?**

Dogs are not permitted on site with the exception of Assistance Dogs.

Covid-19

Please note that visitors will be required to observe Government Guidelines in respect of Covid-19. Events may be subject to change at short notice. If you are experiencing Covid-19 symptoms, please do not visit